

Walker W. Watson

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MICROCOMPUTER EXPERIENCE:

IBC PCS &
COMPATIBLES
MACINTOSH
PRINTERS
SCANNERS
NETWORKS
MODEMS
AUDIO/VISUAL

DOS
WINDOWS
WORDPERFECT
LOTUS 1-2-3

dBASE
HARVARD GRAPHICS
MICROSOFT WORD
MICROSOFT EXCEL

POWERPOINT
PROJECT

CLARISWORKS
FILEMAKER PRO
PAGEMAKER

APPLE SYSTEM & FINDER

MACWRITE
MACDRAW
CLARISWORKS

FILEMAKER PRO
HYPERCARD
PAGEMAKER

QUARKXPRESS
APPLETALK

DATABASE MANAGEMENT
DESKTOP PUBLISHING
OFFICE AUTOMATION
COMPUTER BASED TRAINING
INTERACTIVE VIDEO DISK
MULTIMEDIA
GRAPHIC ARTS

PROFESSIONAL SYNOPSIS

Innovative professional with extensive knowledge of microcomputers in business and education
Strong interpersonal and highly effective communications skills
Competent technical abilities for integration and support of multi-platform systems

EDUCATION

M.A. 1993, Computer Information and Resource Management, 4.0 GPA
CNA 1994, Certified NetWare Administrator, Novell Inc.

CREDENTIALS



Microcomputers:

- broad experience and expertise in microcomputer systems technology
- rapid understanding of new technology and its application
- organizational skills to efficiently implement new technology
- operations management experience for multi-purposed microcomputer labs
- proficient in principal business software for IBM, Macintosh, and Internet



Program Management / Administration:

- capable program manager / office systems technology administrator
- supervisor for instructional, technical, and support personnel
- data collection, analysis, and preparation of reports and presentations
- create informational and promotional materials using computer tools
- excellent software configuration and database management abilities



Computer Support Services, Training and Education:

- customer service, user support, troubleshooting, and resolution skills
- identify training objectives, develop curriculum, and educational materials
- accomplished effective classroom and one-on-one computer instructor
- expertise in computer based training and hyper-media design / production
- experienced certified microcomputer maintenance and repair technician

EMPLOYMENT

4/90
to
Present

VALENCIA COMMUNITY COLLEGE, ORLANDO, FLORIDA MANAGER, TECHNOLOGY PROGRAMS, TECHNOLOGY INNOVATION CENTER

Systems Analyst for business incubator. Manage operations and implementation of computer delivery methods that enhance classroom productivity and industry demonstration programs. Assist staff with selection, installation, testing, and integration of microcomputer systems.

PROGRAM MANAGER, COMPUTER TRAINING INSTITUTE

Administrator for corporate and open enrollment computer training programs. Plan, develop, and coordinate computer training courses; supervise adjunct instructors.

INSTRUCTIONAL TECHNOLOGY SUPPORT SPECIALIST

Research and developed interactive, hypertext, and computer based instructional programs.

8/88
to
4/90

CALDWELL COMMUNITY COLLEGE, BOONE, NORTH CAROLINA PROFESSOR, MICROCOMPUTER TECHNOLOGY

Prepared and delivered classroom / lab microcomputer business application curriculum.

5/80
to
8/88

HARRIS CORPORATION, MELBOURNE, FLORIDA PROGRAM ADMINISTRATOR, SPACE ELECTRONICS SYSTEMS

Systems Analyst / Computer Support Specialist for aerospace engineering department. Program administrator / planner, documentation manager, and corporate support liaison.

REFERENCES

Professional and personal references furnished upon request.